

Eligibility and Benefits at Your Fingertips



Three convenient ways to get eligibility and benefits

Provider Tools has everything you need to take care of business, all in one handy place. Use this guide to get eligibility and benefits information from your office computer — no phone calls necessary! For more information about Provider Tools, webinar schedules and videos, visit dd.deltadentalins.com/provider-tools.

1. Log in and click > Eligibility & Benefits

At deltadentalins.com, log in to (or register for) your online account. Then, select **Eligibility & Benefits**. Enter the patient's name and click **Existing** or **New**.

For new patients you now have two new search options:

- First and Last name and date of birth
- Member ID and date of birth

2. Link to more details

Use the links in the left hand menu to quickly access:

Payor ID

Claims mailing address

Benefit Details — get benefit levels for procedures by category, such as Preventive, Restorative, Endodontics, etc.

Benefit Search — enter up to ten procedure codes, keyword or tooth number for more specific information.

Treatment History — review benefit limitations and dates of service from claims we've paid from any dentist.

3. Or click on another great tool > My Patients

After log in, select **My Patients** for a list of your existing patients. Under Actions select the **Eligibility & Benefits** link to view that patient's **Eligibility & Benefits** summary.

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