

Travel to Provider Tools!



Three convenient ways to get eligibility and benefits

Provider Tools has everything you need to take care of business, all in one handy place. Use this guide to get eligibility and benefits information from your office computer — no phone calls necessary! For more information about Provider Tools, webinar schedules and videos, visit dd.deltadentalins.com/provider-tools.

1. Log in and click > Eligibility & Benefits

At deltadentalins.com, log in to (or register for) your online account. Then, select **Eligibility & Benefits**. Enter the patient's name and click **Existing** or **New**.

For new patients — enter the name, ID number, etc. Then, click Find Patient for eligibility status and benefit details.

For existing patients — the Eligibility & Benefits Summary appears first. Scroll down for benefit percentages by network and maximum and deductible amounts.

2. Link to more details

Use the links in the left column to quickly access:

Benefit Details — get benefit levels for procedures by category, such as Preventive, Restorative, Endodontics, etc.

Benefit Search — enter a procedure code, keyword or tooth number for more specific information.

Treatment History — review benefit limitations and dates of service from claims we've paid from any dentist.

3. Or click on another great tool > My Patients

After log in, select **My Patients** for a list of your existing patients with eligibility status and remaining maximum and deductible amounts for each. Click under Actions at the end of a row to open that patient's Eligibility & Benefits Summary.